

## Service Animal Policy and Rules

San Manuel Casino recognizes the importance of service animals to individuals with disabilities and has established the following policy regarding service animals to assist people with disabilities. Service animals are working animals and are not pets. This means that an individual with a service animal must have a disability as defined by applicable law, and the accompanying animal must be trained to do specific tasks for the qualified person. Animals whose sole function is to provide comfort or emotional support do not qualify as service animals. This policy ensures that people with disabilities, who require the use of service animals a reasonable accommodation, receive the benefit of the work or tasks performed by such animals. Set forth below are specific rules concerning service animals.

1. Service animals must be properly trained.
2. Service animals must always be on a leash, harness or other tether, unless the owner is unable because of his or her disability to use a harness, leash or other tether with the service animal.
3. Service animals must be completely housebroken.
4. Service animals must be immunized against diseases common to that type of animal and all service dogs must have a current vaccination against rabies.
5. Service animals must be clean and well groomed to avoid shedding and dander.
6. Service animals must be treated for, and kept free of, fleas and ticks.
7. Service animals must not solicit attention, visit, or annoy any other patrons of the Casino.
8. Service animals must not be aggressive toward people or other service animals.
9. Service animals must not solicit or steal food or other items from other patrons of the Casino.
10. Service animals must not vocalize unnecessarily (i.e. bark, growl, or whine.)
11. Service animals must not block an aisle or passageway.
12. The owner must not dispose of any animal waste inside of the Casino. Animal waste may not be disposed of in any trash cans or other containers inside the Casino.

**Any violation of the above rules may result in immediate removal of the animal from the Casino.**